



INTERNAL REGULATIONS OF CAMPING DEL BOSCO

1) CONDITIONS OF ADMISSION

To be allowed to enter, settle, and stay on the grounds of Camping Del Bosc, authorization must first be given by the manager or their representative. The manager is responsible for ensuring the proper conduct and order of the campsite, as well as compliance with these Internal Regulations.

Staying on the campsite implies acceptance of these rules and a commitment to comply with them.

The manager reserves the right to refuse any client who does not meet the campsite's admission criteria.

2) POLICE FORMALITIES

Anyone wishing to stay at least one night on the campsite must first present their identification documents to the manager or their representative and complete the police formalities.

Minors not accompanied by their parents will only be admitted with written parental authorization.

Minors must not be left alone on the campsite without adult supervision.

3) INSTALLATION

a) Pitch:

Stays on pitches begin at 12:00 p.m. on the day of arrival. Maximum 6 people per pitch.

Tents, caravans, and related equipment must be installed on the designated pitch according to the instructions given by the manager or their representative. The client must use equipment that complies with current regulations and ensure the protection of their electrical setup in case of bad weather.

On the day of departure, the pitch must be vacated BEFORE NOON.

b) Mobile Home:

Rentals are available for a minimum of one week in high season, from Saturday at 3:00 p.m. until the following Saturday before 10:00 a.m. In low season, a minimum of 2 nights is required, with arrival at 3:00 p.m. and departure at 10:00 a.m.

No additional person, regardless of age, will be accepted beyond the maximum capacity of each mobile home.

A security deposit of €450 (not cashed) will be requested upon arrival and returned on the day of departure.

4) ANIMALS

Category 1 dogs are not allowed on the campsite. Category 2 dogs are only permitted if current regulations are respected (must be muzzled).

All animals must be tattooed, and owners must have up-to-date vaccination records available upon request.

Animals must never be left loose; they must always be kept on a leash. They cannot be left alone on the campsite, even locked up, in the absence of their owners, who are fully responsible for them.

Animals are strictly prohibited from using or entering sanitary facilities.

Owners must walk their pets outside the campsite for their needs and must collect any droppings within the grounds.

5) RECEPTION DESK

Open from 8:00 a.m. to 7:30 p.m. The reception provides all necessary information about campsite services.

6) FEES

Fees must be paid at reception **upon arrival**. Prices are displayed at the campsite entrance and reception desk. They are calculated according to the number of nights spent on the grounds.

Every pitch (people, services, and equipment), whether occupied or not, will be charged. No refunds will be given in case of cancellation (cancellation insurance may be purchased at the time of booking through your insurer or via *Campez Couvert*, which we can offer).

The balance of the rental or pitch must be paid upon arrival and must correspond to the reserved stay.

A tourist tax of €0.85 per night per person over 18 years old and an eco-contribution of €0.25 per night per person will be charged.

Any delayed arrival, early departure, or absence remains the responsibility of the tenant. If no notice of delay is given within 24 hours, the campsite reserves the right to reassign the pitch or rental.

7) NOISE AND SILENCE

Campers are strictly requested to avoid any noise or conversation that may disturb their neighbors.

Sound devices must be adjusted accordingly. Car doors and trunks should be closed as quietly as possible.

8) VISITORS

Visitors may be admitted with prior authorization from the manager or their representative and are under the responsibility of the campers who receive them.

They must pay a fee for access to campsite services and/or facilities. Access to the aquatic area is strictly forbidden to visitors.

Fees are displayed at the campsite entrance and at reception.

Visitor vehicles must remain in the visitor parking lot at the entrance.

9) VEHICLE TRAFFIC AND PARKING

Each vehicle must stop and use the entry code at the barriers when entering or exiting the campsite. Non-compliance releases the campsite from liability for accidents or damages.

One parking space per pitch is allowed.

Inside the campsite, vehicles must not exceed a speed limit of 10 km/h.

Only vehicles belonging to campers staying on-site are permitted to circulate. Parking is prohibited on pitches intended for camping shelters and must not obstruct circulation or prevent the installation of new arrivals.

Visitor vehicles must park in the visitor lot. Between 1:00 a.m. and 7:00 a.m., vehicles must be parked in the night parking area.

10) CLEANLINESS AND MAINTENANCE OF FACILITIES

All campers must refrain from any actions that could harm the cleanliness, hygiene, or appearance of the campsite and its facilities.

Wastewater must not be disposed of on the ground or in gutters. Caravanners must empty wastewater only in designated facilities.

Laundry washing is strictly prohibited outside designated sinks. Portable washing machines are not allowed.

Sanitary facilities must be kept clean by users. Parents must accompany young children to the toilets and ensure they do not play in or around them. Children under 8 must always be accompanied by an adult in sanitary areas.

Fountains are for drinking water only and must not be used for washing.

Household waste, paper, and all types of rubbish must be disposed of in the designated bins.

Clothes drying is permitted near shelters as long as it is discreet and does not disturb neighbors.

Plants and flowerbeds must be respected. It is forbidden to hammer nails into trees, cut branches, or plant vegetation.

Campers are not allowed to demarcate pitches with personal means or dig into the soil. Any damage will be charged to the person responsible.

Washing vehicles, caravans, awnings, or tents is prohibited within the campsite.

Pitches must be maintained and restored to their original condition upon departure.

11) SAFETY

- **Fire:** Open fires (wood, charcoal, etc.) and electric barbecues are strictly prohibited on pitches. Only gas barbecues are permitted.
- Stoves must be kept in good working order and not used in dangerous conditions (inside tents, near cars, etc.).
- In case of fire, notify management immediately. Fire extinguishers are available for emergencies. A first-aid kit is kept at reception.
- **Theft:** Each camper is responsible for their own equipment. Campers are advised to take usual precautions to safeguard their belongings.

12) GAMES

Violent or disruptive games are not permitted near facilities. Children must always be supervised by their parents.

The management declines any responsibility for accidents that may occur.

13) EPIDEMIC

Campers suffering from contagious diseases are not permitted to stay and must leave the campsite as soon as possible.

14) POSTING

These Internal Regulations are displayed at reception and at the campsite entrance. They are available to any client upon request.

For classified campsites, the official category (tourism or leisure) and the number of pitches must be displayed.

Prices for all services are communicated under conditions set by the Ministry of Consumer Affairs and are available at reception.

15) VIOLATION OF INTERNAL REGULATIONS

If a resident disturbs the stay of others or fails to comply with these Internal Regulations, the manager or their representative may, verbally or in writing if deemed necessary, request them to cease their behavior.

In cases of serious or repeated violations, and after formal notice to comply, the manager may terminate the contract.

In the event of a criminal offense, the manager may call upon law enforcement.

In case of dispute, you may contact the mediation center *SAS Médiation Solution* via <https://www.sasmediationsolution-conso.fr>.